

SOUTH CENTRAL RAILWAY
Office of the Principal Chief Commercial Manager
South Central Railway, Secunderabad – 500025

No. C.137/Claims/Manner of Investigation/Court/2024-25

Dt: 03.07.2024

Sr.DCMs & Sr.DOMs/ SC, BZA, GTL, GNT, HYB & NED

Sub: Webinar on 'Action to be taken in case of Unusual Incidents' - Reg.

It is proposed to conduct a webinar to educate all the Traffic Inspectors (TIs) and Commercial Inspectors (CIs) working over SCR on 'Unusual Incidents' scheduled on July 15, 2024, at 16:00 hours.


The webinar will focus on the actions to be taken in case of untoward incidents u/s 124 & 124A of the Railways Act, 1989. This is a critical training session aimed at enhancing our preparedness and response to prevent fraudulent claims.

Given the significance of the topic, it is imperative that all relevant personnel are well-versed with the procedures and protocols to be followed during such incidents. The participation of your TIs and CIs is crucial for the success of this initiative and their insights and experiences will greatly contribute to the overall discussion and learning outcomes.

One ACM and one AOM may be nominated from each division to monitor the Unusual Incidents and the same may be communicated to this office.

The webinar link and other relevant details will be shared in due course.

Necessary arrangements may be made to spare your respective TIs and CIs for this webinar. Their attendance and active participation will be highly appreciated.


(RAVIP PADI) 03/07/24

Chief Commercial Manager/Claims

Copy to:

AGM/SCR/SC for kind information please.

PCCM/SCR/SC for kind information please.

PCOM/SCR/SC for kind information please.